CHICAGO CASE COMPANY WARRANTY

The Chicago Case Company (CCC) offers a one-year (1) limited warranty from the date of user purchase. CCC warrants the purchaser that the products purchased will be of merchantable quality and free from defects of material and workmanship, under normal use and service, for a period of one year from the date of the CCC invoice to the initial user. CCC will not be liable for any modification to its products by the purchaser. **The warranty expressly excludes:**

- **Misuse**
- **Abuse**
- **Normal expected wear**
- **Wheels**

CHICAGO CASE COMPANY retains the right to repair, replace or give credit for products covered by this warranty at its discretion.

Products found to be defective upon receipt and up to 30 days from receipt are to be returned by the most cost-effective way (usually UPS) at the expense of CHICAGO CASE COMPANY. Contact customer service for a Returned Goods Authorization (RGA) number prior to returning the product.

Products found to be defective after 30 days are to be returned at the customer's expense. Contact customer service for a Returned Goods Authorization (RGA) Number prior to returning the product. The RGA number can be obtained by calling CHICAGO CASE COMPANY at 800-466-3351.

Returned products should be submitted to:

CHICAGO CASE COMPANY
2432 Southeastern Ave
Indianapolis, IN 46201-4161
Attn: Customer Service, RGA No. _____